



## Health & Safety Protocols

### Client Protocol

- Clients must wash their hands with soap and water upon entering the building.
- Face Masks are **required** to be worn by the clients throughout the building.
- Please call and reschedule for another date if you are experiencing any of the following symptoms or believe to have come in close contact with someone with them:
  - Fever
  - Shortness of breath
  - Sore throat/congestion
  - Loss of taste or smell
  - Feeling feverish or had a fever of 100 degrees fahrenheit or higher within 48 hours of the appointment.
  - Cough
  - Chills and body aches
  - headache
  - Diarrhea
  - Been in close contact with a person confirmed to have COVID-19
- A health and wellness waiver will be signed before entering the building.
- Staff will disinfect and sanitize all surfaces and/or objects that clients come into contact with during and after the appointment.
- We kindly ask that no visitors, including children, accompany you during your visit.
- Clients will remain in their vehicle until their therapist is prepared and able to escort you to the treatment room.

### Mineral Bodyworks Staff Protocol

- All staff must wash their hands with soap and water upon entering the building and before greeting all clients.
- Face Masks are **required** to be worn throughout the building.
- If employees exhibit any of the following symptoms of COVID-19 as stated above, they will be asked to leave work and may only return after a 14-day self-quarantine or with proper clearance from a doctor.
- The entire room will be disinfected, including table, bolster, face cradle, door handles, cabinets, stools, and light switches after each client. UV light will also be used as an extra sanitation measure.
- Room will be prepared with fresh linens and face cradle cover. Blankets have been removed from the rooms to maintain cleanliness. If you require additional coverage, please let your therapist know prior to your appointment.
- A minimum of 15-minute turnover period between each appointment allows us to perform the necessary sanitation protocols as listed.
- Currently we are only doing massage by appointment only and will only be able to receive/answer the phones during those times.



## **What to expect throughout your appointment:**

- **BEFORE YOUR APPOINTMENT** - Please call and [reschedule](#) for another date if you are experiencing any of the following symptoms or believe to have come in close contact with someone with them:
  - Fever
  - Shortness of breath
  - Sore throat/congestion
  - Loss of taste or smell
  - Feeling feverish or had a fever of 100 degrees fahrenheit or higher within 48 hours of the appointment.
  - Cough
  - Chills and body aches
  - headache
  - Diarrhea
  - Been in close contact with a person confirmed to have COVID-19
- **Health Screening Questions** – All clients will be asked to answer the following questions prior to their session via verbal and/or written:
  - Have you been asked to self-isolate or quarantine by a doctor or a local health official in the last 14 days?
  - Have You experienced any cold or flu-like symptoms in the last 14 days (fever, cough, shortness of breath or other respiratory problems)?
  - Have you had any close contact with or cared for someone diagnosed with COVID-19 within the last 14 days?
- **CURBSIDE CHECK-IN** –
  - Face Masks are **required** to be worn by the clients throughout the building.
  - Stay in your vehicle and call the front desk at (979) 431-1211 upon your arrival to the spa. This will limit multiple grouping of people in the waiting room/common area. You will be asked to answer our health screening questions and sign a health and wellness waiver before entering the building.
  - Once your therapist is ready, they will escort you to the restroom or main sink and clients must wash their hands with soap and water.
  - Then you will be taken directly to the treatment room.
- **DURING YOUR APPOINTMENT** –
  - One-on-one service provided in a private treatment room
  - Blankets have been replaced by an extra sheet for modesty and warmth. Please notify the therapist prior to the appointment if you require additional covering. We still require draping and will maintain modesty throughout the appointment.f
  - Therapist will be wearing masks
  - The entire room will be disinfected, including table, bolster, face cradle, door handles, cabinets, stools, and light switches before and after the appointment between clients.
- **CHECKING OUT** -
  - Clients will stand at least 6 ft from the receptionist desk when checking out and must wear masks.
  - Clients will disinfect by washing their hands or using hand sanitizer before leaving
  - **No-CONTACT Checkout:** We are offering contactless checkout. We can get the information required prior to your appointment.
    - Clients can provide this information when checking-in via phone call
    - If you wish to leave cash gratuity, please leave in the treatment room before you exit to help minimize traffic at reception.